



To our valued guests,

I want to take this opportunity to reach out to you personally to inform you on what steps we are taking to combat the COVID-19 virus in the communities we serve.

At the Fat Bastard Burrito Co., our highest priority is the health and safety of you, our Guests, as well as our Staff and those in our network, including our suppliers and delivery partners. We have been in regular communication with all of our stores and partners across our enterprise ensuring that protocols are in place that support everyone's health and well-being during this challenging time.

Our commitment to this has resulted in us taking the following actions and initiatives:

Raising our already high standards of cleaning and operational processes for both hygiene and food safety.

Increasing the frequency of cleaning and sanitizing in all our stores giving special attention to constant sanitizing of high touch surfaces and adding to the number of washroom checks.

Working closely with our suppliers and partners to ensure our product quality remains at the highest possible level of quality and freshness that you are accustomed to and that we continuously strive for.

We continue to monitor, work closely with and act on the direction and guidance of local health officials and all levels of government, specifically the Public Health Agency of Canada (PHAC), Public Health Ontario and Local Public Health, as they work through this challenging time.

Based on this and acting on the Public Health Agency of Canada's recommendation, we are temporarily suspending the dine in option at all our stores in order to encourage and support social distancing and minimizing unnecessary contact.

We have strong partnerships with 4 delivery companies who operate in Ontario. Should you decide to limit your time outside your home, our great products can be ordered with confidence through Uber, DoorDash, Skip the Dishes and Foodora.

We will continue to make decisions with care and courage.

Thank you for your understanding and trust in the Fat Bastard Burrito Co. brand.

Sincerely,

A handwritten signature in black ink, appearing to read "Chris Phillips".

Chris Phillips
President, Fat Bastard Burrito Co.